# *Program Name*

|  |  |  |  |
| --- | --- | --- | --- |
| **Title:** | *Title of the metric* | **Date:** |  |
| **Description:** | *Description and/or explanation of what you are wanting to measure and why* | **Version:** | 1 |
| **References:** | *What regulation(s) or framework(s) does this KPI measure* | **SLA:** | Green: >90%  Yellow: 70% - 89%  Red: <70% |

## Metric Procedure

This section outlines the procedure to create the metrics for reporting through Splunk.

|  |  |
| --- | --- |
| Measurement: | Is this calculated by a percent/raw number/table |
| Required Data Sources: | *Required data that needs to go into splunk* |
| Required Fields: |  |
| Splunk Query: |  |
| Visualization: |  |

## Resolution Procedure

This section outlines steps needed to be taken to resolve the deficiencies discovered during the measuring of the metric.

|  |  |
| --- | --- |
| Step | Procedure |
| 1 |  |
| 2 |  |
| 3 |  |
|  |  |